

OMOKOROA FOOTBALL CLUB

Refund Policy

Updated - May 2024



Overview

Omokoroa FC has a strict policy relating to fee refunds. For example, Omokoroa FC may not refund a registration fee simply because you have changed your mind, or do not like the team you have been selected for.

Minis Football Refund Policy

If the club is unable to place a player into a Mini's group, a full refund is available. This however does not mean the specific team that you may want to play in.

If for any reason you decide to cancel your registration;

- after the first week of Minis attendance, *a refund will be made less a \$40 administration fee.*
- after the 4th week of the Minis season. **No refunds will be made.**
- The club committee will use their discretion in the case of an injury preventing a player from playing.

In the case of players losing their eligibility to play due to matters relating to Vaccine Pass requirements or other COVID related legislation, the club will use their discretion regarding refund of registration fees.

The probable outcome will be a credit on the player's fees for the following season.

A refund will also be considered in extreme circumstances - after consultation with the Club president, treasurer, or relevant committee member.

Junior and Youth Refund Policy

If the club is unable to place a player into a team, a full refund is available. This however does not mean the specific team that you may want to play in.

If for any reason you decide to cancel your registration;

- between the time of completing your registration and one week of the beginning of the season start (the first game week), *a refund will be made less a \$40 administration fee.*
- within one week of the season start, then *a 50% refund will be made.*
- If you decide to cancel your registration after the commencement of the season, then *no refund will be made available.*
- The club committee will use their discretion in the case of an injury preventing a player from playing.

In the case of players losing their eligibility to play due to matters relating to Vaccine Pass requirements or other COVID related legislation, the club will use their discretion regarding refund of registration fees.

The probable outcome will be a credit on the player's fees for the following season.

A refund will also be considered in extreme circumstances - after consultation with the Club president, treasurer, or relevant committee member.

Senior Refund Policy

If the club is unable to place a player into a team, a full refund is available. This however does not mean the specific team that you may want to play in.

If for any reason you decide to cancel your registration;

- between the time of completing your registration and one week of the beginning of the season start (the first game week), *a refund will be made less a \$40 administration fee.*
- within one week of the season start, then a *50% refund will be made.*
- If you decide to cancel your registration after the commencement of the season, then *no refund will be made available.*
- The club committee will use their discretion in the case of an injury preventing a player from playing.

In the case of players losing their eligibility to play due to matters relating to Vaccine Pass requirements or other COVID related legislation, the club will use their discretion regarding refund of registration fees.

The probable outcome will be a credit on the player's fees for the following season.

A refund will also be considered in extreme circumstances - after consultation with the Club president, treasurer, or relevant committee member.

To initiate a refund, please contact our Community Development Office as a first point of contact - team@omokoroafc.co.nz